

FAQ

Spin and Win:

1.	Q	How do I participate?
	A	<p>Catch Red Eagle Ong-The-Go is designated location / outlets to participate in the Red Eagle Spin & Win activity. Details are shared on Red Eagle social media post (Facebook & IG)</p> <p>Participation Method:</p> <p>STEP 1: Purchase any Red Eagle products in a single receipt to earn one (1) spin. Physical copy of the receipt is required to be stamped.</p> <p>STEP 2: Engage Red Eagle Ong-The-Go crew to validation and spin the Red Eagle Ong Wheel.</p> <p>STEP 3: Prizes will be awarded based on the outcome of the spin displayed on the LED screen.</p> <p>BONUS: Earn one (1) additional spin by:</p> <ul style="list-style-type: none">- Follow & Like Red Eagle's Official Social Media Accounts (Instagram/Facebook/TikTok)- Take a photo, post and tag @redeagle_yl and #RedEagleOngTheGo
2	Q	Is it only for this specific shop, or can I join at other shops?
	A	<p>Join Red Eagle Ong-The-Go at any store in Malaysia. Present a same-day receipt to take part. Physical copy of the receipt is required to be stamped.</p>
3	Q	What kinds of gifts are available?
	A	<p>Products of the house brands within Yee Lee, namely: Red Eagle, SunLico, Sabahtea, VeBistro, Red Chef, MorningKiss, Sunplus, KIZZ, Yee Lee merchandise.</p>
4	Q	Are there any requirements to join?
	A	<p>Terms & Conditions:</p> <p>1. Eligibility</p> <ul style="list-style-type: none">▪ Participation is open to all shoppers aged 18 and above, except directors, officers, employees of the Organizer, its agencies, and companies associated with this Campaign, as well as their immediate family members.▪ Purchase any Red Eagle product in a single receipt is required. Each receipt is valid for only one (1) activity and must be used on the same day of purchase.▪ Only original receipts from participating activation dates and locations will be accepted. Photocopies or duplicate receipts will not be considered valid. <p>2. Participation Rules</p> <ul style="list-style-type: none">▪ Each valid receipt entitles the shopper to participate in one (1) activation activity determined by the event team.

		<ul style="list-style-type: none"> ▪ Entries, spins, and time allowances are non-transferable and must be used by the same participant who registered. ▪ Participants must follow all instructions provided by the event crew for safety and fairness. ▪ Prizes are determined based on the result displayed on the roving truck's LED screen and are not exchangeable for cash or other items. ▪ All spins must be redeemed on the same day of receipt validation. <p>3. Bonus</p> <ul style="list-style-type: none"> ▪ Participants may earn one (1) additional spin by following Red Eagle's social media pages and uploading a photo with the required tag and hashtag (@redeagle_yl & #RedEagleOngTheGo).
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5	Q	How many times can I participate?
	A	There is no limit on participation because it is based on the receipt.

6	Q	Do I need to buy any Red Eagle products, or just cooking oil?
	A	Any Red Eagle products are acceptable (Cooking Oil, Specialty Oil, Bihun, Sesame Oil)

7	Q	Where is the next location, and how can I find out?
	A	<p>Red Eagle Ong-The-Go locations can easily be found on Red Eagle's website and social media pages:</p> <ul style="list-style-type: none"> - Website (https://redeagle.com.my/) - Facebook (https://www.facebook.com/redeagleofficial/) - Instagram (@redeagle_yl)

8	Q	Can I earn extra spins?
	A	Yes. Participants may earn one (1) additional spin by following Red Eagle's social media pages and uploading a photo with the required tag and hashtag #RedEagleOngTheGo.

9	Q	Do I need to redeem my spin immediately?
	A	<p>Yes. Spin redemption needs to be completed before the Red Eagle Ong-The-Go ends for the day. Operating hours varies on daily basis due to location factors. Please check the details posted on Red Eagle's website and social media pages:</p> <ul style="list-style-type: none"> - Website (https://redeagle.com.my/) - Facebook (https://www.facebook.com/redeagleofficial/) - Instagram (@redeagle_yl)

10	Q	Do I need to show the physical product or just the receipt?
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	A	Physical receipt is mandatory to participate in this activity.	
11	Q	Can someone else use my receipt?	
	A	<p>It is not recommended to share your receipt with others. Each receipt will be stamped or marked during validation before you can participate in the activity. Once marked, the receipt cannot be reused. Photos, photocopies, or any duplicate receipts are not accepted.</p> <p>Entries and spins allowances are non-transferable and must be used by the same participant who registered.</p>	
12	Q	Can I choose the prize I want? Can I exchange my prize for something else?	
	A	No. Prizes are determined based on the result displayed on the roving truck's LED screen and are not exchangeable for cash or other items.	
13	Q	Can I buy first and use the receipt to participate other time?	
	A	<p>Each receipt is valid only on the date of purchase and within the official operating hours of the Red Eagle Ong-The-Go activity.</p> <p>Operating hours varies on daily basis due to location factors. Please check the details posted on Red Eagle's social media pages:</p> <ul style="list-style-type: none"> - Facebook (https://www.facebook.com/redeagleofficial/) - Instagram (@redeagle_yl) 	
14	Q	What if the activation queue is too long, and it has passed the activity time?	
	A	If you are already in the queue organized by the Red Eagle Ong-The-Go crew, you remain eligible to participate in the activity even if the official activity time has ended.	
15	Q	What are prices for Red Eagle products?	
	A	<p>Prices in the stores may vary. This is the RSP guide for Red Eagle products:</p> <p>West Malaysia</p> <ul style="list-style-type: none"> - Red Eagle Cooking Oil 500G: RM 4.95 - Red Eagle Cooking Oil 1KG: RM 8.28 - Red Eagle Cooking Oil 2KG: RM 16.20 - Red Eagle Cooking Oil 3KG: RM 23.17 - Red Eagle Cooking Oil 5KG: RM 36.92 - Red Eagle Fried Onion Oil 200G: RM 14.90 - Red Eagle Fried Garlic Oil 200G: RM 14.90 	<ul style="list-style-type: none"> - Red Eagle Bihun 500G: RM 8.90 - Red Eagle Sesame Oil 140G: RM 7.90 - Red Eagle Sesame Oil 330G: RM 14.50 - Red Eagle Sesame Oil 640G: RM 24.50

		- Red Eagle Mala Fried Garlic Oil 200G: RM 16.90	
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